# CSR Policies and the ESG Management Framework

Positioning ESG management as a foundation of company operations, in line with its corporate philosophy and CSR policies, the Sekisui House Group pursues its goal of becoming a leading company in ESG management through its everyday business activities.

The group's concrete action plans take shape through the efforts of the CSR Committee and its three subordinate ESG

The CSR Committee includes four representative directors from within the company organization and two outside experts (outside members) to enrich the relevant initiatives from a diversity of perspectives.

Operating under the CSR Committee, three ESG committees and various CSR department subcommittees serve to help initiatives take root within the company structure.

### Corporate philosophy and CSR policies

At the core of the Sekisui House Group's corporate philosophy is a love of humanity: a fervent hope for the wellbeing of others and a sense of joy in others' joy, doing whatever we do in good faith and a spirit of service. That philosophy took root in 1989 with the unanimous approval of every group employee. Striving to ensure the wellbeing of all of our stakeholders—customers, employees, and shareholders—we pursue a CSR policy that focuses on maximizing customer satisfaction (CS), employee satisfaction (ES), and shareholder satisfaction (SS) in harmony with our corporate philosophy.

### Corporate philosophy Our stance Our fundamental philosophy, a Truth and trust love of humanity, means doing whatever we do in good faith and a spirit of service. Recognizing Our fundamenta the irreplaceable value in each and every person, we maintain a fervent hope for the wellbeing Love of of others and a sense of joy in humanit others' joy. Our objective Our business focus Superior quality and Comfortable housing and leading technology ecologically soundcommunities

### The framework for the CSR Committee and promoting ESG management

The Sekisui House Group CSR Committee, comprising members appointed via resolutions by the Board of Directors, meets regularly. The CSR Committee formulates effective action policies by discussing how well the group's ESG management and other CSR initiatives align with social norms and expectations, for example, and how the group's business activities are contributing toward solutions to social issues.

The CSR Committee fuses inside and outside perspectives. On the internal side are the Chairman and Representative Director, serving as Committee Chair, and the Vice Chairman and Representative Director and the President and Representative Director, acting as Vice Committee Chairs. The outside perspective comes from two experts: Haruo Tsuji (former president of Sharp Corporation) and Hiroya Masuda (former Minister of Internal Affairs and Communications and former governor of Iwate Prefecture).

Three ESG committees operate under the CSR Committee to develop action policies, promote activities, and help efforts take root. The framework also features subcommittees, which meet on a department-specific basis and serve to enhance awareness and implementation of the initiatives at business locations across the group. We also assign CSR-promotion representatives to each business location to promote activities with site managers, thereby embedding the elements of ESG management in the workforce on an employee-to-employee basis.

### ESG management promotion structure



# **Identifying Material Topics**

The Sekisui House Group is committed to fostering sustainable development with a focus on fulfilling ESG management through our core business and creating value—all while living up the expectations of stakeholders and society in accordance with its CSR policies.

To us, value creation is all about molding our activities around what matters to stakeholders and society.

### Identifying material topics with stakeholders and social impact in mind

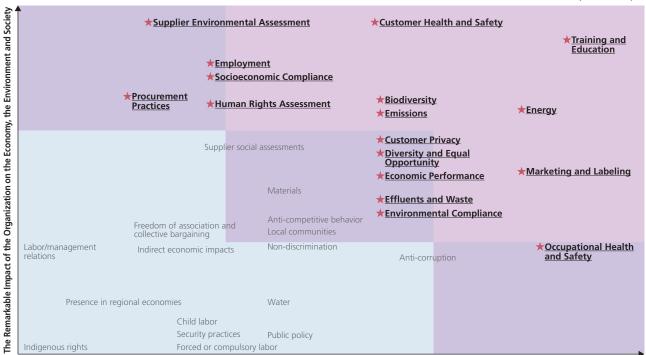
In 2015, we selected 30 of the 46 Specific Standard Disclosure items in the GRI Sustainability Reporting Guidelines (G4) as material aspects. The CSR Committee, on which representative directors serve as Committee Chair and Vice Committee Chairs, validates the selection process. To reflect changing social conditions, needs, and other factors, we then prioritized the material aspects the following year by reanalyzing their impact on stakeholder assessments and decision-making and also the

company's impact in economic, environmental, and social contexts.

As a result of that reanalysis, the group identified 19 topics as material aspects. Subsequent examinations in 2017 brought that list to 17 material topics, bringing the topics into compliance with GRI Standards (see the chart below). We will continue to address the material topics, which represent vital elements of our ESG management, in FY2018 and beyond.

### Material Topics (Critical Issues) as Seen from Effects on Stakeholders and Impacts on Society

★Indicates one of the specified 17 topics



The Magnitude of the Impact on Stakeholder Evaluation and Decision-Making

### **Boundaries of the 17 Material Topics**

Economic Performance	Sekisui House Group, Customers, Employees, Shareholders and investors, Supplier companies
Procurement Practices	Sekisui House Group, Employees, Shareholders and investors, Supplier companies, Regional communities
Energy	Sekisui House Group, Employees, Shareholders and investors, Supplier companies
Biodiversity	Sekisui House Group, Customers, Employees, Supplier companies, Regional communities
Emissions	Sekisui House Group, Customers, Employees, Shareholders and investors, Supplier companies, Regional communities
Effluents and Waste	Sekisui House Group, Employees, Supplier companies, Regional communities
Marketing and Labeling	Sekisui House Group, Customers, Employees, Shareholders and investors, Consumers, Supplier companies, Regional communities
Environmental Compliance	Sekisui House Group, Customers, Employees, Shareholders and investors, Consumers, Supplier companies, Regional communities
Supplier Environmental Assessment	Sekisui House Group, Shareholders and investors, Supplier companies

Employment	Sekisui House Group, Employees, Regional communities
Occupational Health and Safety	Sekisui House Group, Employees, Supplier companies
Training and Education	Sekisui House Group, Employees, Supplier companies
Diversity and Equal Opportunity	Sekisui House Group, Employees, Regional communities
Human Rights Assessment	Sekisui House Group, Employees, Shareholders and investors, Supplier companies, Regional communities
Customer Health and Safety	Sekisui House Group, Customers, Consumers, Regional communities
<b>Customer Privacy</b>	Sekisui House Group, Customers, Employees, Consumers, Supplier companies
Socioeconomic Compliance	Sekisui House Group, Customers, Employees, Shareholders and investors, Consumers, Supplier companies, Regional communities

# Stakeholder Engagement

The Sekisui House Group's main stakeholders include customers, consumers, business partners, employees, shareholders, investors, and communities.

Through dialogues with all of our stakeholders, we work to address issues and meet expectations—an effort that hinges on staying connected and engaged through meaningful, active communication.

### Main stakeholders and overview of actions

Main stakeholders and overview of actions	Actions	Examples of proposed themes	Response for such themes	Refer to
Customers (owners) We maintain communications with customers under our "customer first" policy in order to ensure that their valuable assets (their homes, for example) have long, cherished lives.	Customer surveys     Communication through newsletters and publications Kizuna (Detached homes / semiannual), Maisowner (Rentals / semiannual),gm (Condominiums / three issues per year)     Net Owners Club website	Extending the lifespan of houses and increasing homeowner value     Enhancing after-sales support     Proposing and constructing exteriors that are easy to maintain and use	Operating "Commons," a townscape-assessment system     Strengthening group-wide collaborations to nurture the exterior business     Pursuing customer satisfaction through our value chain (Sustainability Report: Social)	Pages 53–60 WEB
Consumers (potential customers) We proactively disclose information to build trusting relationships with the aim of "creating comfortable housing and ecologically sound communities."	Consumer dialogues via:  Comprehensive Housing R&D Institute Sumufumulab Housing Dream Factories Sekisui House Eco First Park Housing seminars Life Literacy Book	Disclosing housing manufacturing processes and sites     Visualizing methods of environmental problem solving through housing	Recruiting Sumufumulab research members and holding workshops     Opening research facilities to the public     Conducting workshops and events for parents and children at the Sekisui House Eco First Park	Page 50 Page 56 WEB
<b>Business partners</b> We strive to conduct transactions on a fair, equal basis and foster amicable partnerships, always working to promote mutual growth and deliver customer satisfaction.	<ul> <li>Integrated network of Sekisui House Association and Sekisui House Partners' Association</li> <li>Policy briefings (annual)</li> <li>Supplier evaluations</li> <li>CSR Supplier Subcommittee</li> <li>SDG-based procurement</li> </ul>	Improving worksite environments (via labor-saving measures and measures to deal with aging construction technicians, for example)     Improving delivery-date accuracy (materials and parts delivery)	Improving indications of parts and promoting the use of combined, pre-cut, and pre-set parts     Sharing process charts online with manufacturers and making information as thorough as possible     Pursuing customer satisfaction through our value chain (Sustainability Report: Social)	Pages 53–60 Pages 67-68 Page 83 WEB
Employees We respect the diverse individuality of our employees to ensure that they can flourish in their professional capacities and achieve creative growth through meaningful work. To make good on that commitment, we develop workplace environments and programs that nuture employees and ensure fair treatment, thereby enhancing employee satisfaction (ES).	<ul> <li>Internal open recruitment</li> <li>Internal qualification system</li> <li>Human-relations training (annual)</li> <li>Governance-awareness survey (annual)</li> <li>Occupational health and safety management system</li> <li>Sekisui House Group internal magazine (six issues per year)</li> </ul>	Contributing to women's career development     Pursuing workstyle reforms     Supporting healthy work-life balance     Promoting employment of the disabled     Creating open workplaces     Respect for Human Rights     Health management	Promoting diversity, encouraging workstyle reforms, training human resources, and respecting human rights (Sustainability Report: Social) Operating the Sekisui House Women's College, a training program for management candidates Organizing Diversity Exchange events Offering the ikumen leave program Formulating a health-management policy	Pages 61–68 WEB
Shareholders and investors We ensure fair and transparent corporate management to maintain our value in society, aiming to enhance our corporate value by achieving healthy growth and returning fair profits to our shareholders.	Basic policy on information disclosure     General shareholders' meeting     Shareholder preferential gift programs     Business Report (semiannual) and Annual Report (annual)     Online IR newsletter	Disclosing management strategies and plans in a clear, straightforward manner	Holding management briefings and releasing Q-and-A summaries     Offering tours of factories and other facilities     Conducting one-on-one interviews and ESG dialogues     Sustainability Report: Value Creation Vision and Strategy	Pages 05-34 Page 76 WEB
Communities  We make an effort to cooperate and participate toward social returns, leveraging our strengths as a housing company to nurture rich local cultures and realize abundant and humane lifestyles for all people while protecting the environment.	Sekisui House Matching Program, a company-employee joint donation system Collaborative relationships with non-profit organizations like Kids Design Association and Uzo Nishiyama Memorial Library The Kobe Machizukuri Rokko Island Fund charitable trust	Promoting safe lifestyles that provide peace of mind Pursuing community development that prevents crime and damage from disasters Training the next generations Helping disaster victims and disabled persons develop self-reliance	Helping build communities through neighborhood bonds     Creating recovery support systems when natural disasters strike     Implementing the Disaster Risk Reduction Factory of the Future plan     Enlisting the help of newly hired employees in reconstruction efforts in disaster areas     Supporting companies affected by disasters and workers with disabilities by purchasing their products	Pages 69-72 WEB
All stakeholders	● Ensuring full compliance, eco-friend	ly practices, and accountability		Pages 05-08 Pages 50-52 Pages 79-82 WEB

## Comments from External Members of the CSR Committee

The CSR Committee meets regularly to develop and promote important CSR policies and verify the relevancy and effectiveness of current CSR activities.

During these meetings, two external members are asked to share their opinions, which provide the basis for discussion among Committee members.

Fiscal 2018 CSR Committee recommendations are as follows.

### **CSR Committee recommendations**

- Sekisui House seeks to become the leading company in ESG management. With this vision at the helm and the strength of a high ZEH ratio, the company should devise ways to break through various constraints and aim for greater heights.
- It is important to convey the company's painstaking efforts to the customers. The company should further promote the cutting-edge initiatives it takes for the environment because common people are yet unaware of them.
- As a company, it is essential to display a stance of making improvements in work hours and acquisition rate for paid leaves. Although the people working on-site understand the company's stance, they have their own difficulties. Therefore, monthly follow-ups are important.
- Stakeholders are focused on the company's actions in the "year one" of governance reforms. Fiscal 2019 is crucial and it is important to tackle it with a solid PDCA cycle.
- It is important to properly manage overseas subsidiaries and deal with cyber-attacks. The company must set up and strengthen mechanisms for this purpose.
- The middle management feels stuck between its superiors and subordinates. This is a challenging issue that the management must resolve. The company also needs the strength of young employees to take on challenges in new domains. It is important from the viewpoint of governance for the middle management to listen to the opinions of young employees.
- The company must consider how it can harness IT, IoT and AI in management to raise productivity.



Haruo Tsuji Former President

### **CSR Committee recommendations**

- Japan's position in the field of environment has started to lag behind at the global level.
- The "E" in ESG is changing fast. For instance, cars are shifting to electric power and investors are avoiding thermal power stations, forcing the market to shrink. Companies that do not promote eco-friendly business activities will not be able to survive as this public opinion grows stronger.
- "Quality" will be crucial, including a change from procurement based on CSR to that based on SDGs. It is important to flexibly incorporate new technology with a view to constantly improving quality, rather than continuing with existing ways of thinking.
- I am the chairman of an expert panel on regional revitalization and I feel that the company must work on two focal points: SDGs and Society 5.0. Speed is key to these two fields, and it is important to consider how to effectively incorporate these into regional revitalization. The company should also consider this point in its corporate management.
- The company needs to increase its value by raising issues on various fields in society, such as paid childcare leaves for men. Activities that generate high level of sympathy can connect to the future vision of the company and help social development. If the paid childcare leaves for men prove effective, it will also lead to self-reliance and growth of subordinates and workstyle reforms. The company should conduct surveys on employees, their families and colleagues to consider future actions. It is a progressive system and I would like to introduce it in a meeting of government officials also.



Hiroya Masuda Former Minister of Internal Affairs and Communications
Former Governor of Iwate Prefecture

# Independent Third-Party Assurance Report

KPMG AZSA Sustainability Co., Ltd. was engaged to provide assurance on Sekisui House, Ltd.'s Sustainability Report 2019 and verify that the report provides reliable information on the company's energy consumption, waste and greenhouse gas emissions volumes, water used in factor production and social reporting (frequency of accidents resulting in lost worktime and occupational illnesses).

> This is an English translation of the "Independent Assurance Report" dated May 9, 2019 originally issued in Japanese by KPMG AZSA Sustainability Co., Ltd. for the "Sustainability Report 2019" published in Japanese by Sekisui House, Ltd.

### Independent Assurance Report

Sekisui House, Ltd.

Mr. Toshinori Abe, the Chairman & Representative Director.

Mr. Yoshihiro Nakai, the President & Representative Director

We were engaged by Sekisui House, Ltd. (the "Company") to undertake a limited assurance engagement of the environmental and social performance indicators and greenhouse gas indicators listed below for the period from February 1, 2018 to January 31, 2019 (the "Indicators") included in its Sustainability Report 2019 (the "Report") for the fiscal year ended January 31, 2019, and the completeness of material greenhouse gas information in the Report .

Indicators and pages in the Report

Indicators	pages
Energy (total amount and itemized details by energy source) and Water supply, Industrial-use water and Groundwater of "Factory production" in "Resource input"	51,52
Amount of CO <sub>2</sub> emissions and Waste (total amount and itemized details by waste category) in "Waste/CO <sub>2</sub> emission output"	51, 52
Amount of CO <sub>2</sub> emissions of "Scope 1, 2 emissions", "Occupancy", "Raw materials", "Office waste", "Disposal of waste products" and "Transportation" and "Scope 1", and "Scope 2" in "FY2018 CO <sub>2</sub> emissions (Scope 1-3)"	
Accidents resulting in lost worktime and occupational-illness frequency rates	83

### The Company's Responsibility

The Company is responsible for the preparation of the Indicators in accordance with its own reporting criteria (the "Company's reporting criteria"), as described in the Company's web site.

### Our Responsibility

Our responsibility is to express a limited assurance conclusion on the Indicators based on the procedures we have performed. We conducted our engagement in accordance with the 'International Standard on Assurance Engagements (ISAE) 3000, Assurance Engagements other than Audits or Reviews of Historical Financial Information', the 'ISAE 3410, Assurance Engagements on Greenhouse Gas Statements' issued by the International Auditing and Assurance Standards Board, and the 'Practical Guidelines for the Assurance of Sustainability Information' of J-SUS. The limited assurance engagement consisted of making inquiries, primarily of persons responsible for the preparation of information presented in the Report, and applying analytical and other procedures, and the procedures performed vary in nature from, and are less in extent than for, a reasonable assurance engagement. The level of assurance provided is thus not as high as that provided by a reasonable assurance engagement. Our assurance procedures included:

- Interviewing the Company's responsible personnel to obtain an understanding of its policy for preparing the Report and reviewing the Company's reporting criteria.
- Inquiring about the design of the systems and methods used to collect and process the Indicators.
- Performing analytical procedures on the Indicators
- Examining, on a test basis, evidence supporting the generation, aggregation and reporting of the Indicators in conformity with the Company's reporting criteria, and recalculating the Indicators
- Visiting one of the Company's factories selected on the basis of a risk analysis.
- Evaluating the overall presentation of the Indicators.

Based on the procedures performed, as described above, nothing has come to our attention that causes us to believe that the Indicators in the Report are not prepared, in all material respects, in accordance with the Company's reporting criteria as described in the Company's web site.

### **Our Independence and Quality Control**

We have complied with the Code of Ethics for Professional Accountants issued by the International Ethics Standards Board for Accountants, which includes independence and other requirements founded on fundamental principles of integrity, objectivity, professional competence and due care, confidentiality and professional behavior. In accordance with International Standard on Quality Control 1, we maintain a comprehensive system of quality control including documented policies and procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

KPMG AZSA Sustainability Co., Ltd. Osaka, Japan May 9, 2019

# GRI Content Index for "In Accordance" Items

The Sekisui House Sustainability Report 2019 has been prepared in accordance with the Core options of the Global Reporting Initiative's (GRI) Sustainability Reporting Standards (GRI Standards).

### **General disclosures**

Disclosure		Refer to	External assurance
Organizat	tional profile		
102-1	Name of the organization	Page 9 [WEB] Corporate Profile	
102-2	Activities, brands, products, and services	Page 9-20 [WEB] Corporate Profile	
102-3	Location of headquarters	Page 9 [WEB] Corporate Profile	
102-4	Location of operations	Page 9 [WEB] Corporate Profile	
102-5	Ownership and legal form	Page 9 [WEB] Corporate Profile	
102-6	Markets served	Pages 9-20 [WEB] Corporate Profile	
102-7	Scale of the organization	Pages 9-20. 27-28 [WEB] Corporate Profile	
102-8	Information on employees and other workers	Page 9 [WEB] Corporate Profile	
102-9	Supply chain	Pages 47-49, 53-60	
102-10	Significant changes to the organization and its supply chain	N/A	
102-11	Precautionary Principle or approach	Pages 67, 79-84 [WEB] Prevention of pollution from harmful chemical substances	
102-12	External initiatives	Pages 21-22, 34-36, 50, 57, 91 [WEB] Kids Design Association	
102-13	Membership of associations	[WEB] Industry Proposals	
Strategy			
102-14	Statement from senior decision-maker	Pages 5-8	
Etnics and	d integrity	D 4 20 20 F7 70 00 04	
102-16	Values, principles, standards, and norms of behavior	Pages 1,29-30,57,79-80,84 [WEB] Corporate Philosophy & Ethics Guidelines	
Governan	nce		
102-18	Governance structure	Pages 73-76 [WEB] Corporate Governance	
Stakehold	der engagement		
102-40	gg		
	List of stakeholder groups	Page 86 [WEB] Stakeholder Engagement	
102-41			
102-41	List of stakeholder groups	[WEB] Stakeholder Engagement N/A Page 86 [WEB] Stakeholder Engagement	
	List of stakeholder groups  Collective bargaining agreements	[WEB] Stakeholder Engagement N/A Page 86 [WEB] Stakeholder Engagement Page 86 [WEB] Stakeholder Engagement	
102-42 102-43 102-44	List of stakeholder groups  Collective bargaining agreements  Identifying and selecting stakeholders  Approach to stakeholder engagement  Key topics and concerns raised	[WEB] Stakeholder Engagement N/A Page 86 [WEB] Stakeholder Engagement Page 86	
102-42	List of stakeholder groups  Collective bargaining agreements  Identifying and selecting stakeholders  Approach to stakeholder engagement  Key topics and concerns raised	[WEB] Stakeholder Engagement N/A Page 86 [WEB] Stakeholder Engagement Page 86 [WEB] Stakeholder Engagement Pages 86, 87 [WEB] Stakeholder Engagement	
102-42 102-43 102-44 Reporting 102-45	List of stakeholder groups  Collective bargaining agreements  Identifying and selecting stakeholders  Approach to stakeholder engagement  Key topics and concerns raised  g practice  Entities included in the consolidated financial statements	[WEB] Stakeholder Engagement N/A Page 86 [WEB] Stakeholder Engagement Page 86 [WEB] Stakeholder Engagement Pages 86, 87 [WEB] Stakeholder Engagement Pages 3-4, 9 Securities Report	
102-42 102-43 102-44 Reporting 102-45 102-46	List of stakeholder groups  Collective bargaining agreements  Identifying and selecting stakeholders  Approach to stakeholder engagement  Key topics and concerns raised  g practice  Entities included in the consolidated financial statements  Defining report content and topic Boundaries	[WEB] Stakeholder Engagement N/A Page 86 [WEB] Stakeholder Engagement Page 86 [WEB] Stakeholder Engagement Pages 86, 87 [WEB] Stakeholder Engagement Pages 3-4, 9 Securities Report Pages 3-4, 85	
102-42 102-43 102-44 Reporting 102-45 102-46 102-47	List of stakeholder groups  Collective bargaining agreements  Identifying and selecting stakeholders  Approach to stakeholder engagement  Key topics and concerns raised g practice  Entities included in the consolidated financial statements  Defining report content and topic Boundaries  List of material topics	[WEB] Stakeholder Engagement N/A Page 86 [WEB] Stakeholder Engagement Page 86 [WEB] Stakeholder Engagement Pages 86, 87 [WEB] Stakeholder Engagement Pages 3-4, 9 Securities Report Pages 3-4, 85 Page 85	
102-42 102-43 102-44 Reporting 102-45 102-46 102-47 102-48	List of stakeholder groups  Collective bargaining agreements  Identifying and selecting stakeholders  Approach to stakeholder engagement  Key topics and concerns raised  g practice  Entities included in the consolidated financial statements  Defining report content and topic Boundaries  List of material topics  Restatements of information	[WEB] Stakeholder Engagement N/A Page 86 [WEB] Stakeholder Engagement Page 86 [WEB] Stakeholder Engagement Pages 86, 87 [WEB] Stakeholder Engagement Pages 3-4, 9 Securities Report Pages 3-4, 85 Page 85 N/A	
102-42 102-43 102-44 Reporting 102-45 102-45 102-47 102-48 102-49	List of stakeholder groups  Collective bargaining agreements  Identifying and selecting stakeholders  Approach to stakeholder engagement  Key topics and concerns raised  g practice  Entities included in the consolidated financial statements  Defining report content and topic Boundaries  List of material topics  Restatements of information  Changes in reporting	[WEB] Stakeholder Engagement N/A Page 86 [WEB] Stakeholder Engagement Page 86 [WEB] Stakeholder Engagement Pages 86, 87 [WEB] Stakeholder Engagement Pages 3-4, 9 Securities Report Pages 3-4, 85 Page 85 N/A N/A	
102-42 102-43 102-44 <b>Reporting</b> 102-45 102-46 102-47 102-48 102-49 102-50	List of stakeholder groups  Collective bargaining agreements  Identifying and selecting stakeholders  Approach to stakeholder engagement  Key topics and concerns raised  g practice  Entities included in the consolidated financial statements  Defining report content and topic Boundaries List of material topics  Restatements of information  Changes in reporting  Reporting period	[WEB] Stakeholder Engagement N/A Page 86 [WEB] Stakeholder Engagement Page 86 [WEB] Stakeholder Engagement Pages 86, 87 [WEB] Stakeholder Engagement Pages 3-4, 9 Securities Report Pages 3-4, 85 Page 85 N/A N/A Pages 3-4	
102-42 102-43 102-44 <b>Reporting</b> 102-45 102-46 102-47 102-49 102-50 102-51	List of stakeholder groups  Collective bargaining agreements  Identifying and selecting stakeholders  Approach to stakeholder engagement  Key topics and concerns raised  g practice  Entities included in the consolidated financial statements  Defining report content and topic Boundaries  List of material topics  Restatements of information  Changes in reporting  Reporting period  Date of most recent report	[WEB] Stakeholder Engagement N/A Page 86 [WEB] Stakeholder Engagement Page 86 [WEB] Stakeholder Engagement Pages 86, 87 [WEB] Stakeholder Engagement  Pages 3-4, 9 Securities Report Pages 3-4, 85 Page 85 N/A N/A Pages 3-4 Pages 3-4	
102-42 102-43 102-44 <b>Reporting</b> 102-45 102-46 102-47 102-48 102-50 102-51 102-52	List of stakeholder groups  Collective bargaining agreements  Identifying and selecting stakeholders  Approach to stakeholder engagement  Key topics and concerns raised  g practice  Entities included in the consolidated financial statements  Defining report content and topic Boundaries  List of material topics  Restatements of information  Changes in reporting  Reporting period  Date of most recent report  Reporting cycle	[WEB] Stakeholder Engagement N/A Page 86 [WEB] Stakeholder Engagement Page 86 [WEB] Stakeholder Engagement Pages 86, 87 [WEB] Stakeholder Engagement  Pages 3-4, 9 Securities Report Pages 3-4, 85 Page 85 N/A N/A N/A Pages 3-4 Pages 3-4 Pages 3-4 Pages 3-4	
102-42 102-43 102-44 Reporting 102-45 102-46 102-47 102-48 102-49 102-50 102-51 102-52 102-53	List of stakeholder groups  Collective bargaining agreements  Identifying and selecting stakeholders  Approach to stakeholder engagement  Key topics and concerns raised  g practice  Entities included in the consolidated financial statements  Defining report content and topic Boundaries  List of material topics  Restatements of information  Changes in reporting  Reporting period  Date of most recent report  Reporting cycle  Contact point for questions regarding the report	[WEB] Stakeholder Engagement N/A Page 86 [WEB] Stakeholder Engagement Page 86 [WEB] Stakeholder Engagement Pages 86, 87 [WEB] Stakeholder Engagement Pages 3-4, 9 Securities Report Pages 3-4, 85 Page 85 N/A N/A N/A Pages 3-4 Pages 3-4 Pages 3-4 Pages 3-4 Pages 3-4 Pages 3-4	
102-42 102-43 102-44 Reporting 102-45 102-46 102-47 102-48 102-50 102-51 102-52 102-52 102-53 102-54	List of stakeholder groups  Collective bargaining agreements  Identifying and selecting stakeholders  Approach to stakeholder engagement  Key topics and concerns raised  g practice  Entities included in the consolidated financial statements  Defining report content and topic Boundaries  List of material topics  Restatements of information  Changes in reporting  Reporting period  Date of most recent report  Reporting cycle  Contact point for questions regarding the report  Claims of reporting in accordance with the GRI Standards	[WEB] Stakeholder Engagement N/A Page 86 [WEB] Stakeholder Engagement Page 86 [WEB] Stakeholder Engagement Pages 86, 87 [WEB] Stakeholder Engagement Pages 3-4, 9 Securities Report Pages 3-4, 85 Page 85 N/A N/A N/A Pages 3-4 Pages 3-8	
102-42 102-43 102-44 Reporting 102-45 102-46 102-47 102-48 102-49 102-50 102-51 102-52 102-53	List of stakeholder groups  Collective bargaining agreements  Identifying and selecting stakeholders  Approach to stakeholder engagement  Key topics and concerns raised  g practice  Entities included in the consolidated financial statements  Defining report content and topic Boundaries  List of material topics  Restatements of information  Changes in reporting  Reporting period  Date of most recent report  Reporting cycle  Contact point for questions regarding the report	[WEB] Stakeholder Engagement N/A Page 86 [WEB] Stakeholder Engagement Page 86 [WEB] Stakeholder Engagement Pages 86, 87 [WEB] Stakeholder Engagement Pages 3-4, 9 Securities Report Pages 3-4, 85 Page 85 N/A N/A N/A Pages 3-4 Pages 3-4 Pages 3-4 Pages 3-4 Pages 3-4 Pages 3-4	

### Management approach

Disclosure		Refer to	External assurance
Managemen	t approach		
103-1	Explanation of the material topic and its Boundary	Pages 33-34, 85, 89-90	
103-2 103-3	The management approach and its components	Pages 33-34, 57, 73-76, 79-84	
103-3	Evaluation of the management approach	Pages 77-78	

### General disclosures

Disclosure	disclosures	Refer to	External assurar
Economy			
Economic pe	rformance T		1
201-1	Direct economic value generated and distributed	Pages 9-10,11,14,15,17,25-26,27-28 Securities Report / Financial Results Summary Pages 66,70 (Community Investment)	
201-2 201-3	Financial implications and other risks and opportunities due to climate change  Defined benefit plan obligations and other retirement plans	Pages 21-22, 35-42 Securities Report	
Procurement 204-1		[WEB] Communicating with Business	
Environmen	Proportion of spending on local suppliers	Partners	
nergy			
302-1	Energy consumption within the organization	Pages 51-52 [WEB] Material balance	●(Page 8
302-2	Energy consumption outside of the organization	Pages 51-52 [WEB] Material balance	
302-3	Energy intensity	[WEB] Material balance	
302-4	Reduction of energy consumption	Pages 51-52 [WEB] Energy consumed during production/transportation [WEB] Material balance	
302-5	Reduction in energy requirements of products and services	Pages 51-52 [WEB] Energy consumed during production [WEB] Material balance	
Biodiversity			
304-1	Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	N/A	
Emissions		Pages 51-52	
305-1	Direct (Scope 1) GHG emissions	[WEB] Material balance	●(Page 8
305-2	Energy indirect (Scope 2) GHG emissions	Pages 51-52 [WEB] Material balance	●(Page 8
305-3	Other indirect (Scope 3) GHG emissions	Pages 51-52 [WEB] Material balance	●(Page 8
305-4	GHG emissions intensity	[WEB] Material Balance [WEB] Energy consumed during production	
305-5	Reduction of GHG emissions	Pages 37-38, 40, 42, 51-52	
Effluents and 306-1	waste Water discharge by quality and destination	[WEB] Amount of water used by the group	
306-2	Waste by type and disposal method	Pages 47, 49, 51-52 [WEB] Material Balance	●(Page 8
306-3	Significant spills	Page 52 [WEB] Material Balance	
Environment	al compliance		
307-1	Non-compliance with environmental laws and regulations	Pages 52, 80 [WEB] Material Balance	
Supplier envi	ronmental assessment		
308-1	New suppliers that were screened using environmental criteria	Page 57 [WEB] Communicating with Business Partners	
Society			
	New employee hires and employee turnover	[WER] Initiatives for new graduate hires	
401-1	New employee hires and employee turnover  Parental leave	[WEB] Initiatives for new graduate hires Pages 63-64 [WEB] Support for Work and Childrearing	
401-1 401-3 Occupationa	Parental leave I health and safety	Pages 63-64 [WEB] Support for Work and Childrearing	
401-1 401-3 Occupationa 403-2	Parental leave  I health and safety  Types of injury and rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities	Pages 63-64	•(Page 8
401-1 401-3 Occupationa 403-2 Fraining and	Parental leave  I health and safety  Types of injury and rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities	Pages 63-64 [WEB] Support for Work and Childrearing Page 83 Page 66	●(Page 8
401-1 401-3 Occupationa 403-2 Training and 404-1	Parental leave    health and safety   Types of injury and rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities education	Pages 63-64 [WEB] Support for Work and Childrearing	●(Page 8
401-1 401-3 Occupationa 403-2 Training and 404-1 404-2 Diversity and	Parental leave  I health and safety  Types of injury and rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities education  Average hours of training per year per employee	Pages 63-64 [WEB] Support for Work and Childrearing  Page 83  Page 66  Pages 65-66 [WEB] Information on recruitment of fresh	●(Page 8
401-1 401-3 Occupationa 403-2 Training and 404-1 404-2 Diversity and	Parental leave  I health and safety Types of injury and rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities education Average hours of training per year per employee  Programs for upgrading employee skills and transition assistance programs  equal opportunity	Pages 63-64 [WEB] Support for Work and Childrearing  Page 83  Page 66  Pages 65-66 [WEB] Information on recruitment of fresh graduates  Pages 28, 61-62, 74	●(Page 8
401-1 401-3 Occupationa 403-2 Training and 404-1 404-2 Diversity and 405-1 Human right 412-2	Parental leave I health and safety Types of injury and rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities education Average hours of training per year per employee Programs for upgrading employee skills and transition assistance programs  equal opportunity Diversity of governance bodies and employees sassessment Employee training on human rights policies or procedures	Pages 63-64 [WEB] Support for Work and Childrearing  Page 83  Page 66  Pages 65-66 [WEB] Information on recruitment of fresh graduates	●(Page 8
401-1 401-3 Occupationa 403-2 Training and 404-1 University and 405-1 Human right 412-2 Customer he	Parental leave  I health and safety Types of injury and rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities education Average hours of training per year per employee  Programs for upgrading employee skills and transition assistance programs  equal opportunity Diversity of governance bodies and employees s assessment  Employee training on human rights policies or procedures  alth and safety Incidents of non-compliance concerning the health and safety impacts of products and services	Pages 63-64 [WEB] Support for Work and Childrearing  Page 83  Page 66 Pages 65-66 [WEB] Information on recruitment of fresh graduates  Pages 28, 61-62, 74  Pages 67-68	●(Page 8
401-1 401-3 Occupationa 403-2 Training and 404-1 404-2 Diversity and 405-1 Human right 412-2 Customer he 416-2 Marketing ar	Parental leave  I health and safety Types of injury and rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities education Average hours of training per year per employee Programs for upgrading employee skills and transition assistance programs  equal opportunity Diversity of governance bodies and employees s assessment Employee training on human rights policies or procedures alth and safety Incidents of non-compliance concerning the health and safety impacts of products and services and labeling	Pages 63-64 [WEB] Support for Work and Childrearing  Page 83  Page 66  Pages 65-66 [WEB] Information on recruitment of fresh graduates  Pages 28, 61-62, 74  Pages 67-68 [WEB] Human Relations Training  Page 80	●(Page 8
403-2 Training and 404-1 404-2 Diversity and 405-1 Human right 412-2 Customer he 416-2 Marketing ar 417-1	Parental leave  I health and safety  Types of injury and rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities education  Average hours of training per year per employee  Programs for upgrading employee skills and transition assistance programs  Lequal opportunity  Diversity of governance bodies and employees  assessment  Employee training on human rights policies or procedures  atth and safety  Incidents of non-compliance concerning the health and safety impacts of products and services  I labeling  Requirements for product and service information and labeling	Pages 63-64 [WEB] Support for Work and Childrearing  Page 83  Page 66 Pages 65-66 [WEB] Information on recruitment of fresh graduates  Pages 28, 61-62, 74  Pages 67-68 [WEB] Human Relations Training  Page 80  Pages 35-49, 53-60	●(Page 8i
401-1 401-3 Occupationa 403-2 Training and 404-1 404-2 Diversity and 405-1 Human right 412-2 Customer he 416-2 Marketing an 417-1 417-2	Parental leave  I health and safety Types of injury and rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities education Average hours of training per year per employee Programs for upgrading employee skills and transition assistance programs  equal opportunity Diversity of governance bodies and employees s assessment Employee training on human rights policies or procedures alth and safety Incidents of non-compliance concerning the health and safety impacts of products and services and labeling	Pages 63-64 [WEB] Support for Work and Childrearing  Page 83  Page 66  Pages 65-66 [WEB] Information on recruitment of fresh graduates  Pages 28, 61-62, 74  Pages 67-68 [WEB] Human Relations Training  Page 80	●(Page 8
401-1 401-3 Decupationa 403-2 Fraining and 404-1 404-2 Diversity and 405-1 Human right 412-2 Customer he 416-2 Warketing at 417-1 417-3 Customer pri	Parental leave  I health and safety Types of injury and rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities education Average hours of training per year per employee  Programs for upgrading employee skills and transition assistance programs  equal opportunity Diversity of governance bodies and employees s assessment  Employee training on human rights policies or procedures  alth and safety Incidents of non-compliance concerning the health and safety impacts of products and services al labeling Requirements for product and service information and labeling Incidents of non-compliance concerning product and service information and labeling Incidents of non-compliance concerning marketing communications vacy	Pages 63-64 [WEB] Support for Work and Childrearing  Page 83  Page 66  Pages 65-66 [WEB] Information on recruitment of fresh graduates  Pages 28, 61-62, 74  Pages 67-68 [WEB] Human Relations Training  Page 80  Pages 35-49, 53-60 N/A N/A	●(Page 8
401-1 401-3 Occupationa 403-2 Training and 404-1 404-2 Diversity and 405-1 Human right 412-2 Customer he 416-2 Marketing ar 417-1 417-2 Customer pri 418-1	Parental leave  Ihealth and safety Types of injury and rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities education Average hours of training per year per employee  Programs for upgrading employee skills and transition assistance programs  Lequal opportunity Diversity of governance bodies and employees  assessment Employee training on human rights policies or procedures  ath and safety Incidents of non-compliance concerning the health and safety impacts of products and services  dl labeling Requirements for product and service information and labeling Incidents of non-compliance concerning product and service information and labeling Incidents of non-compliance concerning marketing communications	Pages 63-64 [WEB] Support for Work and Childrearing  Page 83  Page 66 Pages 65-66 [WEB] Information on recruitment of fresh graduates  Pages 28, 61-62, 74  Pages 67-68 [WEB] Human Relations Training  Page 80  Pages 35-49, 53-60 N/A	●(Page 8

### FY2018 Accolades and Achievements

### **Environment**

• The "Higashi-Matsushima, Disaster-Ready Smart Eco-Town" project, an environmentally friendly, resilient community revitalization initiative

27th Grand Prize for the Global Environment Award Organizer: Fujisankei Communications Group



Greenhouse gas-reduction objectives

Company targets validated by the Science Based Targets (SBT) Initiative



 3R activities at small-scale construction sites through coordinated efforts with clients/outstanding waste-disposal operators and proprietary checklists

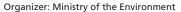
FY 2018 3Rs (Reduce, Reuse, and Recycle) Promotion Merit **Awards MLIT Minister's Prize** 

Organizer: 3Rs Promotion Council \* Joint entry with Kumagai Gumi Co., Ltd.

 Reductions in CO<sub>2</sub> emissions from commercial-use vehicles: Using telematics to promote safe, eco-friendly operations

December 2018

2018 Environment Minister's Award for Global Warming Prevention **Activity (Implementation of Countermeasures Category)** 





 Activities to combat climate change January 2019

Included in CDP Climate Change A List



### Community building and landscape

 Community-building efforts in Teriha, Island City, Fukuoka October 2018

### **Asian Townscape Awards**

Organizer: UN-HABITAT Regional Office for Asia and the Pacific – Fukuoka, Asian Habitat Society, Fukuoka Asian Urban Research Center, Asia Townscape Design Society

\* Joint entry with Fukuoka City and related organizations



Grand Maison Misonoza Tower

December 2018

Prize winner at the Chubu **Architecture Awards** (General Category)

Organizer: Chubu Architecture **Awards Conference** 



### **Products and technology**

Otona HOUSE "awai" March 2018

IAUD Award 2017

IAUD Award (Housing and Architecture Category)

Organizer: International Association for Universal Design



Sekisui House constructed in 1963 Yamazaki house and Usui Family Villa (Sekisui House Model A)

June 2018

### Karuizawa Blue Plaque certification

Organizer: Karuizawa, Kitasaku District, Nagano Prefecture





### **Kids Design Awards**

(Designs to support comfortable child-rearing) Grand Prize (Minister of State for Measures for Declining Birthrate Award)

- Berry Bear Fukagawafuyuki (Daycare center)
  - \* Joint entry with NESS Corporation



Honorable Mention (Kids Design Association Award)

- TOMOIE: Houses for dual-income families
- "cocotas" Multi-cassette-type air conditioner for small spaces (Smart patrol+)
- \* Joint entry with Daikin Industries, Ltd.

(Designs that develop children's creativity and shape their future)

- Ease Handle
  - Joint entry with Fujisash Co., Ltd.

September 2018

Organizer: NPO Kids Design Association

### **Good Design Award**

- Condominium [Minato-Ku Kaigan 2-chome Project]
  - \* Joint win with Sakakura Associates architects and engineers



- Condominium [TAICANG YUQIN GARDEN] in China
  - Joint win with Sakakura Associates architects and engineers

October 2018

Organizer: Japan Institute of Design Promotion



### **Wood Design Award**

(Lifestyle Design Category: Technology and Research) Honorable Mention (Award Committee Chair Award)

- Research on wood bond-durability assessments for longer-lasting housing
  - \* Joint entry with Shizuoka University



(Social Design Category: Communication)

 Wood-procurement guidelines, a product of collaboration with suppliers

November 2018

Organizer: Wood Design Award Secretariat



JAPAN WOOD DESIGN AWARD 2018

### **CSR** and other initiatives

Sekisui House Limited

March 2018

Selected as a "Nadeshiko Brand 2018" company by the Ministry of Economy, Trade and Industry and the Tokyo Stock Exchange



September 2018

Selected by U.S. S&P Dow Jones Indices and Swiss RobecoSAM for inclusion in the Dow Jones Sustainability

World Index (DJSI World) and the Dow Jones Sustainability Asia Pacific Index (DJSI Asia Pacific)

MEMBER OF Dow Jones Sustainability Indices In Collaboration with RobecoSAM 40

October 2018

Included in all four ESG indices\* selected by the **Government Pension Investment Fund (GPIF)** 

\* FTSE Blossom Japan Index, MSCI Japan ESG Select Leaders Index, MSCI Japan Empowering Women Index (WIN), and S&P/JPX Carbon Efficient Index



MSCI MSCI

MSCI ジャパンESG セレクト・リーダーズ指数

2018 Constituent MSCI日本株 女性活躍指数 (WIN)



Gold Award in work with Pride's "PRIDE Index 2018," a system for evaluating companies' LGBT-related initiatives

Organizer: work with Pride



February 2019

Selected by RobecoSAM as "Silver Class" in the homebuilding category in the RobecoSAM Sustainability Award 2019



Sustainability Report 2018

February 2019

22nd Environmental Communication Awards **Environmental Report Category** Award of Excellence (Global Environmental Forum Chairman's Award)

Organizer: Ministry of the Environment and Global **Environmental Forum** 



## Summary of Initiatives

### **Environmental management**

There was hardly a day in 2018 when we did not see the icons for Sustainable Development Goals (SDGs) in the media. This shows that incorporating SDGs in corporate management was not a passing trend among a large number of companies, but a sign that minimizing negative impact on the environment and society and growing sustainably had become essential for them.

Additionally, even institutional investors are evaluating the response to SDGs through ESG management to determine where to invest. Response to the Task Force on Climate-Related Financial Disclosures (TCFD) on climate change is considered particularly important. The Sekisui House Group has already implemented netzero energy house (ZEH) in a high 79% of its newly constructed detached houses and is working actively toward achieving the SDGs. In FY2018, the company became part of the highest ranking A List in CDP Climate Change, which rates companies for ESG.

We are aware that we must not stop at delivering houses with improved environmental performance, but also maintain a balance between building a roadmap to ensure corporate growth that

incorporates climate change and other issues in our business model and ensuring happiness for our customers and society, so that we can remain a company the society

Our Sekisui House Owner Denki proposal, under which we purchase excess electricity from customers whose specified time for selling renewable energy has expired, is part of our lifelong support to customers who have bought houses from our



Toshiharu Miura Director and Managing Officer In Charge of Technical Divisions

company. At the same time, using the renewable energy purchased from them helps make the company's operations more eco-friendly, leading to co-creation of value.

In FY2019 too, we will continue to work on new proposals to improve sustainability in society.

### Improvement in sociability

Improvement in sociability is an important factor for becoming a leading company in ESG management. We are engaged in various activities with the objective to contribute to building a happy 100year-life society. To build a happy society and provide houses to our customers where they can be happiest in the world, the Sekisui House Group must become a company where employees are happiest in the world. To achieve this, we wish to continue focusing on promoting diversity, reforming workstyle and developing human resources, while working on health management as well. In FY2018, we steadily increased the number of women managers in the effort to promote diversity, declared that male employees must take more than one month off for childcare and gradually raised their number to aid workstyle reform. In the field of health management, we started a "walking challenge" to encourage employees to improve their health by making conscious effort to walk. These activities meant to make employees aware of health

management, also lead to improved productivity and sustained growth of the company.

We also continue to hold activities for the community under our Sekisui House Matching Program and for environmental education of children, who are the major players of the next generation, under our Eco-First and Kids-First concepts. We believe that steady efforts such as these will help achieve SDGs, improve the company's brand value and build a happy society.



Takashi Uchida Executive Vice President and Representative Director Management of Administration

We will continue to listen to our stakeholders' opinions and intensify activities to become a company the society needs.

### Governance

We positioned 2018 as "year one" of governance reforms, adopting six items for strengthening our corporate governance system. We have also started new initiatives for strengthening governance in 2019 and are considering the direction for 2020, while working to spread the governance reforms throughout the group.

We think that creating positive, open workplaces is important to strengthen the governance system. For this, we are working top-down with the Governance Committee under the CSR Committee, middle-up-down with managerial positions and leaders, and bottom-up with young employees to ensure a three-directional approach. We have started a blog by the top management on our internal website and a system of "proposal emails" to receive constructive opinions with the objective to create a positive, open workplace. We have included "integrity" to the training curriculum for managerial positions (leaders). We would like to repeatedly convey the importance of raised awareness of governance among

leaders on-site and take steps to formulate the next plan of action by monitoring employees with a view to building a happy workplace.

Additionally, as the leader of the Investor Relations Division, I would like to keep enhancing the transparency and timeliness of information disclosure and explain to various stakeholders in an easyto-understand manner how the Sekisui House Group's financial and non-financial information as well as



Shiro Inagaki Vice Chairman and Representative Director Management of Investor Relations Division

initiatives for ESG and SDGs are connected to the sustainable development of the enterprise.